

Product Communication



Type: EMEA Product Announcement
Number: EMEA-PM09-013
Date: April 8th 2009
Subject: Discontinuation of 3000A Ribbon Cassettes

After many years of service to Intermec customers, the 3000A Thermal Transfer Ribbon cartridge is being retired.

As a result, Intermec will be discontinuing the sale of the 3000A ribbon cassettes.

A limited amount of items will be available on a first-come basis until the inventory is depleted.

Final buy will be 31 May 2009.

SOLUTIONS:

Solution #1: Continue using the 3000A printer with Direct Thermal Labels

The 3000A printers are compatible with thermal transfer and direct thermal technologies. Therefore, customers can continue using their 3000A printers by transitioning from thermal transfer media (using a ribbon) to direct thermal media that does not require a ribbon to print. Direct thermal labels have a thermal coating applied to the surface of the paper that turns black when sufficient heat is applied by the print head.

We have a broad selection of custom made thermal Top or Eco labels that will fit in the 3000A.

For pricing and availability you can contact: quotes.ilp@intermec.com

Solution #2: Replace the 3000A printer with a new Intermec printer

If the application requires the use of thermal transfer media, the customer will need to replace their 3000A with a new Intermec printer. The smaller order quantities being purchased indicate that the PF8t would best match most customers' needs in terms of printer duty cycle. The following table provides the alternative ribbon part numbers for several printer models that may be used to replace the 3000A.

		Recommended Replacement Ribbons		
3000A Ribbon	Formulation	PF8t	PD4x / PM4i / PX4i	PF2 / PF4
049795 2.00"x 6,000"	Standard/GP02	i90642-0 60mmx 300M	1-970645-20-0 60mmx 450M	1-130645-20-0 60mmx 220M
054195-7 2.09"x 6,000"	Premium/HP06	1-970700-15-0 60mmx 300M	1-970649-27-0 60mmx 420M	1-130649-27-0 60mmx 200M

If you need technical assistance, please contact your Intermec Authorized Distributor or Intermec Product Support at <http://intermec.custhelp.com>; select "Ask Support".

Service

Under normal conditions, Intermec supports a product for a minimum of 3 years, though typically longer, after product retirement. Intermec's ability to continue support after the initial three year period is dependent upon availability of spare parts and vendor obsolescence issues that are beyond Intermec's control.

Order Information

Refer to your regional Intermec price guide for full ordering information including part numbers and pricing. For information on product availability or order status, please contact your Intermec Authorized Distributor or Intermec Customer Service Representative.

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